

BASC FAQ's for 24'-25' School Year

Why do we have to enroll in a “program” to have guaranteed childcare?

Enrollment in our schools is growing and our facilities are limited. In order to ensure adequate supervision and space is provided for our students, we need to know when and how many students are attending BASC each day. Having the majority of our students who need childcare enrolled in a “program” will allow us to schedule staff appropriately, plan for extra facilities when/if needed, and better manage our budget for program supplies and snacks. With the hourly/drop-in model, it has made it extremely difficult to plan for and manage all of these things.

Can I change my program selection every month if needed?

Yes. We will have a registration window open each month so parents can change their program when/if needed. Parents will be able to manage this all on their own with our new software.

Is drop-in care still an option?

Yes. We even have a new way to book drop-in's to make it easier for families to get childcare on an “as needed” basis. There will be a two-hour minimum for drop-in's after school and one-hour minimum for before school. Drop-in care is \$12/hour.

What if I have an emergency and need last minute childcare?

You can call or email your BASC site supervisor to see if they are able to accommodate your last minute request.

Is the monthly program price prorated for months with minimum days, school breaks or school holidays?

No. Monthly tuition is calculated by the total number of school days (from Sept.-May) divided by nine months (August is separate), at \$8 (1st-5th) or \$9 (TK/K) per hour. Minimum days, early release Wednesdays, holidays and non-school days have all been calculated into the monthly rate. This way you are only paying for days and hours BASC is open but the price stays the same each month.

Can I pay for just 3 or 4 days a week?

Currently there are no options for just a couple days. The majority of our current students attend 5 days a week on average. During the 23'-24' school year our TK/K students were on contracts and only about 10% of them utilized the 3 day option. Most of those families regularly added a day here or there to their 3 day option. Because of this and the challenges that come with trying to manage each families' unique schedule, we are not offering this next school year. We also generally hire staff who want to work 5 days a week which is great for our students who do best with consistency. If we have less kids on a particular day, we can't send staff home to account for that. Our goal is to hire and retain quality staff and in order to do that we need to offer consistent, 5 days a week working schedules for them.

What will happen if my child stays past their program/contract time?

We ask that you communicate with your site supervisor as soon as you know your child will need to stay past their program's pick-up time. We will do our best to accommodate that request by ensuring we have the staff available so we can maintain our ratios.